

Face Re-Identification Challenge: Are Face Recognition Models Good Enough?

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Abstract

Face re-identification (Re-ID) aims to track the same individuals over space and time with subtle identity class information in automatically detected face images captured by unconstrained surveillance camera views. Despite significant advances of face recognition systems for *constrained* social media facial images, face Re-ID is more challenging due to poor-quality surveillance face imagery data and remains under-studied. However, solving this problem enables a wide range of practical applications, ranging from law enforcement and information security to business, entertainment and e-commerce. To facilitate more studies on face Re-ID towards practical and robust solutions, a *true* large scale Surveillance Face Re-ID benchmark (*SurvFace*) is introduced, characterised by natively low-resolution, motion blur, uncontrolled poses, varying occlusion, poor illumination, and background clutters. This new benchmark is the largest and more importantly the only true surveillance face Re-ID dataset to our best knowledge, where facial images are captured and detected under realistic surveillance scenarios. We show that the current state-of-the-art FR methods are *surprisingly poor* for face Re-ID. Besides, face Re-ID is generally more difficult in an open-set setting as naturally required in surveillance scenarios, owing to a large number of non-target people (distractors) appearing in open ended scenes. Moreover, the

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low-resolution problem inherent to surveillance facial imagery is investigated. Finally, we discuss open research problems that need to be solved in order to overcome the under-studied face Re-ID problem.

Keywords: Face re-identification, surveillance facial imagery, low-resolution, super-resolution, open-set matching, deep learning, face recognition.

1. Introduction

With the rapid expansion of surveillance multi-camera systems around the world, associating people over space and time becomes an increasingly significant capability for a wide range of applications such as public safety, law enforcement and forensic search [1]. Among the existing visual biometrics for person identity recognition, such as whole-body [2], iris [3], gait [4], and fingerprint [5], facial appearance is considered as one of the most convenient and most reliable non-intrusive visual cues. This is due to one fact that faces, provided they are visible in captured images, are more stable cues for long-term tracking and tracing, whereas other visual appearances, e.g. clothes for whole-body Re-ID [2, 6], are easier to change over space and time. In this study, we focus on the task of tracking people across distributed non-overlapped camera views without any domain prior knowledge, by facial images alone captured under unconstrained surveillance conditions, i.e. *face re-identification* (face Re-ID) [7].

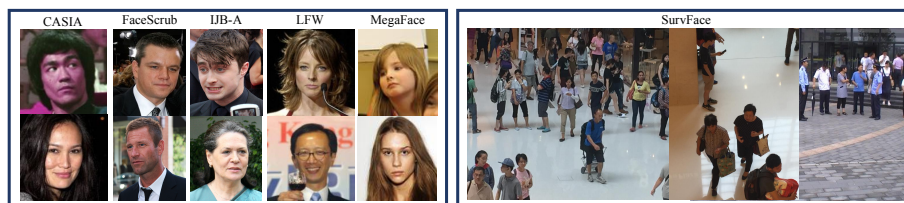


Figure 1: Example comparisons of **(Left)** *web face images* from standard face datasets and **(Right)** *native surveillance face images* from typical real-world public surveillance scenes.

Face recognition (FR) has been extensively studied with significant advance in the literature, and FR based commercial products are increasingly appearing

in our daily life, e.g. web photo-album and online e-payment. However, this survey shows that current FR methods generalise poorly to face Re-ID task, given realistic noisy and low-quality facial images captured by *unconstrained*
20 *wide-field surveillance cameras*, far away from being satisfactory. This is due to low-resolution facial imagery with unconstrained noise, pose, expression, occlusion, lighting and background clutter (Fig. 1).

While being critical for public safety and law enforcement applications, the face Re-ID problem is significantly under-studied in comparison to face recognition. A major reason is lacking a large scale surveillance face Re-ID benchmark,
25 as opposite to the rich availability of high-resolution web photoshot face recognition benchmarks (Table 1). For example, there are 4,753,320 web face images from 672,057 face IDs in MegaFace2¹ [8], which is made possible by easier collection and labelling of large scale facial images in the public domain from
30 the Internet. On the contrary, it is prohibitively expensive and less feasible to construct large scale *native* (i.e. non-simulated) surveillance facial imagery data as a benchmark for wider studies, due both to largely restricted data access and very tedious data labelling at high costs. Currently, the largest surveillance face dataset is the UnConstrained College Students (UCCS) dataset² [9], which
35 contains 100,000 face images from 1,732 face IDs, at a significantly smaller scale than the MegaFace celebrities photoshot dataset. However, the UCCS is limited and only *semi-native* due to being captured in a man-made, simulated surveillance setup with a high-resolution camera at a single location. In this study, we show that: (1) The state-of-the-art FR models trained on large scale high-quality
40 benchmark datasets such as the MegaFace generalise poorly to face Re-ID task on native low-quality surveillance facial images; (2) The performance of face Re-ID on artificially synthesised low-resolution images does not well reflect the true challenges of native surveillance facial images in system deployments; (3) The image super-resolution models suffer from the lack of pixel-aligned low- and

¹<http://megaface.cs.washington.edu/>

²<http://vast.uccs.edu/Opensetface/>

45 high-resolution surveillance image pairs which are necessary for model training,
apart from the domain distribution shift between web and surveillance data. To
facilitate solving the aforementioned problems and limitations, we introduce a
realistic and large scale *Surveillance Face Re-ID Challenge*, where a model is
expected to associate people in the multi-camera systems, by surveillance facial
50 images taken from unconstrained public scenes.

We make three contributions: **(I)** We construct a large scale face Re-ID
benchmark with *native* surveillance facial imagery data for enabling scalable
model development and evaluation. Specifically, we introduce the *SurvFace*
challenge, containing 463,507 face images of 15,573 unique facial identities³. To
55 our best knowledge, this is the largest and only dataset for *native* face Re-ID
challenge. *SurvFace* is constructed by data-mining 17 public domain person
re-identification datasets (Table 2) using a deep face detection model, so to
assemble a large pool of labelled surveillance face images in a *cross-problem*
data re-purposing principle. The unique features of the proposed face Re-ID
60 benchmark, compared with the conventional FR datasets, are the provision of
cross-location (cross camera views) ID label annotations, and the more realistic
open-set evaluation protocol in typical surveillance scenarios. **(II)** While show-
ing increasing generalisation to more unconstrained identity matching scenarios,
existing FR models have not been tested for large scale face Re-ID in surveil-
65 lance scenarios. We fill this gap by benchmarking representative deep learning
FR models [10, 11, 12] on the *SurvFace* challenge. They are particularly eval-
uated in a more realistic *open-set* scenario, originally missing in the previous
studies. In contrast to the more common *closed-set* setting, the open-set test
considers the cases of *no* true-matches of a probe in the gallery, respecting the
70 realistic large surveillance search scenarios. **(III)** We investigate extensively the

³The *SurvFace* benchmark has been used for the challenge track of an IEEE ICCV
2019 workshop entitled *Real-World Recognition from Low-Quality Images and Videos*. See
the details at: <https://www.forlq.org/> and [https://evalai.cloudcv.org/web/challenges/
challenge-page/392/overview](https://evalai.cloudcv.org/web/challenges/challenge-page/392/overview)

performance of existing models on SurvFace by exploiting simultaneously image super-resolution (SR) [13, 14, 15, 16, 17] and FR models. We further compare the model performances on MegaFace and UCCS benchmarks to give better understanding of the unique characteristics of SurvFace. We finally provide
75 extensive discussions on future research directions for face Re-ID.

2. Related Work

We review representative face challenges (Sec. 2.1) and methods (Sec. 2.2), and existing face Re-ID systems (Sec. 2.4) in the literature. More general and extensive reviews can be found in other surveys [18, 19, 20] and books [21, 22,
80 23, 24].

2.1. Face Recognition Challenges

An overview of representative face challenges and benchmarks are summarised in Table 1. Early challenges focus on *small-scale constrained* scenarios [3, 25, 26, 27, 28, 29, 30], with neither sufficient appearance variation for robust
85 model training, nor practically solid test benchmarks. The seminal LFW [31] started to shift the community towards recognising unconstrained web faces, followed by even larger face benchmarks, such as CASIA [32], CelebFaces [33], VGGFace [11], MS-Celeb-1M [34], MegaFace [35] and MegaFace2 [8].

With such large benchmarks, FR accuracy in good quality images has reached
90 an unprecedented level, e.g., 99.83% on LFW and 99.80% on MegaFace. However, this does not scale to *native* surveillance faces captured in unconstrained camera views (Sec. 4.1), due to: (1) Existing datasets have varying degrees of data selection bias (near-frontal pose, less blur, good illumination); and (2) Deep methods are often domain-specific (only generalise well to test data similar to training set). On the other hand, there is a gap of facial images quality
95 between a web photoshot view and a surveillance view in-the-wild (Fig. 1).

Research on face Re-ID has slightly advanced since 1996 when the well-known FERET was launched [7]. It is under-studied with a very few benchmarks

Table 1: Statistics of representative publicly available face benchmarks. Celeb: Celebrity.

Challenge	Year	IDs	Images	Videos	Subject	Surv?
Yale [25]	1997	15	165	0	Cooperative	No
QMUL-MultiView [23]	1998	25	4,450	5	Cooperative	No
XM2VTS [26]	1999	295	0	1,180	Cooperative	No
Yale B [27]	2001	10	5,760	0	Cooperative	No
CMU PIE [28]	2002	68	41,368	0	Cooperative	No
Multi-PIE [29]	2010	337	750,000	0	Cooperative	No
Morph [36]	2006	13,618	55,134	0	Celeb (Web)	No
LFW [31]	2007	5,749	13,233	0	Celeb (Web)	No
YouTube [37]	2011	1,595	0	3,425	Celeb (Web)	No
WDRRef [38]	2012	2,995	99,773	0	Celeb (Web)	No
FaceScrub [39]	2014	530	100,000	0	Celeb (Web)	No
CASIA [32]	2014	10,575	494,414	0	Celeb (Web)	No
CelebFaces [33]	2014	10,177	202,599	0	Celeb (Web)	No
IJB-A [40]	2015	500	5,712	2,085	Celeb (Web)	No
VGGFace [11]	2015	2,622	2.6M	0	Celeb (Web)	No
UMDFaces [41]	2016	8,277	367,888	0	Celeb (Web)	No
MS-Celeb-1M [34]	2016	99,892	8,456,240	0	Celeb (Web)	No
UMDFaces-Videos [42]	2017	3,107	0	22,075	Celeb (Web)	No
IJB-B [43]	2017	1,845	11,754	7,011	Celeb (Web)	No
VGGFace2 [44]	2017	9,131	3.31M	0	Celeb (Web)	No
MegaFace2 [8]	2017	672,057	4,753,320	0	Non-Celeb (Web)	No
FERET [7]	1996	1,199	14,126	0	Cooperative	No
FRGC [45]	2004	466+	50,000+	0	Cooperative	No
CAS-PEAL [46]	2008	1,040	99,594	0	Cooperative	No
PaSC [47]	2013	293	9,376	2,802	Cooperative	No
SCface [48]	2011	130	4,160	0	Cooperative	Yes
COX [49]	2015	1,000	1,000	3,000	Cooperative	Yes
EBOLO [50]	2016	Unknown	6,135	0	Cooperative	Yes
FaceSurv [51]	2019	252	0	460	Cooperative	Yes
UCCS [9]	2017	1,732	14,016+	0	Uncooperative	Yes
SurvFace	2019	15,573	463,507	0	Uncooperative	Yes

available. One of the major obstacles is the difficulty of establishing a large scale surveillance face dataset due to the high cost and limited feasibility in collecting surveillance faces and exhaustive ID annotation. Even in the FERET dataset, only simulated (framed) surveillance faces were collected in most cases with carefully controlled imaging settings, therefore it provides a much better facial image quality than those from native surveillance videos.

A notable recent study introduces the UCCS challenge [9], the current largest

public surveillance face dataset, where faces were captured from a long-range distance without subjects' cooperation (unconstrained), with various poses, blurriness and occlusion (Fig. 5(b)). This benchmark represents a relatively realistic surveillance scenario compared to FERET. However, the UCCS images were captured at high-resolution from a single camera view⁴, therefore providing significantly more facial details and less viewing angle variations. Moreover, UCCS is small in size, particularly the ID numbers (1,732), statistically limited for face Re-ID evaluation (Sec. 4.1). This study addresses such limitations by constructing a larger scale native surveillance face Re-ID challenge, the Surveillance Face benchmark. It consists of 463,507 real-world surveillance face images of 15,573 different IDs captured from a diverse source of public spaces (Sec. 3).

2.2. Face Recognition Methods

We provide a brief review on the existing FR algorithms, including models specially designed for low-resolution faces. We also discuss super-resolution models for image fidelity and discriminability enhancement.

(I) Face Recognition Models. Early FR methods adopt hand-crafted features (e.g. Color Histogram, LBP, SIFT, Gabor) and matching model learning (e.g. discriminative margin mining, subspace learning, dictionary based sparse coding, Bayesian modelling) [25, 38, 52, 53, 54, 55]. They suffer from sub-optimal recognition generalisation, particularly with significant facial appearance variations, due to weak representation power (limited and incomplete human domain knowledge for hand-crafted features) and lack of end-to-end interaction learning between feature extraction and model inference.

Recently, deep learning based FR models [56, 40, 57, 11, 10, 12, 58, 59, 60] have achieved remarkable success. This paradigm benefits from superior network architectures [61, 62, 63, 64] and optimisation algorithms [10, 33, 57]. Deep FR methods naturally address the limitations of hand-crafted alternatives by jointly learning face representation and matching model end-to-end. A large set

⁴A single Canon 7D camera equipped with a Sigma 800mm F5.6 EX APO DG HSM lens.

of labelled face images is usually necessary to train the millions of parameters
135 of deep models. This can be commonly satisfied by large scale web face data
collected and labelled (filtered) from Internet. Consequently, modern FR models
are often trained, evaluated and deployed on web face datasets (Table 1).

Despite advances in web FR, it remains unclear how well the state-of-the-
art methods generalise to surveillance faces. Intuitively, face Re-ID is extreme
140 challenging due to three reasons: **(1)** Surveillance faces contain much less ap-
pearance details with poorer quality and lower resolution (Fig. 1). **(2)** Deep
models are highly domain-specific and likely yield big performance degradation
in cross-domain deployments, especially with large train-test domain gap, e.g.
web and surveillance faces. In such cases, transfer learning is challenging [65].
145 The scarcity of labelled surveillance data makes the problem even more chal-
lenging. **(3)** Instead of closed-set search considered by most existing methods,
face Re-ID is intrinsically open-set where the probe face ID is not necessarily
presented in the gallery. It brings about a significant challenge by additionally
requiring the system to reject non-target (distractors) whilst not missing target
150 IDs, especially when the distractors are of arbitrary variety.

(II) Recognising Low-Resolution Faces. An inherent challenge of face
Re-ID is rooted in low-resolution [18]. Generally, existing low-resolution FR
methods fall into two categories: **(1)** image super-resolution [66, 67, 68, 69, 70],
and **(2)** resolution-invariant learning [71, 72, 73, 74, 75]. The first category is
155 based on two learning criteria: pixel-level visual fidelity and ID discrimination.
Existing models often focus more on appearance enhancement [66, 67]. Recent
studies [68, 69, 70] attempt to unite the two sub-tasks for more discriminative
learning. The second category aims to learn resolution-invariant features [71, 72]
or a cross-resolution structure transformation [73, 74, 75]. The data-driven deep
160 models can be conceptually categorised into this strategy whenever suitable
training data is available for model optimisation.

However, all the existing methods have a number of limitations: (1) Con-
sidering small scale and/or *artificial* low-resolution face images in the closed-set
setting, therefore unable to reflect the genuine face Re-ID challenge at scales.

165 (2) Relying on hand-crafted features and linear/shallow model structures with suboptimal generalisation. (3) Requiring pixel-aligned low- and high-resolution training image pairs, which are unavailable for surveillance faces.

Image Super-Resolution. SR methods have significantly advanced thanks to the strong capacity of deep models in regressing the pixel-wise loss between
170 reconstructed and ground-truth images [13, 76, 77, 16, 15, 17]. Mostly, FR and SR researches advance independently, both assuming the availability of large high-resolution training data. In surveillance, high-resolution images are typically unavailable, which in turn resorts existing methods to transfer learning. When the distributions of training and test data are very different, SR becomes
175 extremely challenging due to an extra need for domain adaptation.

Specially, face super-resolution (face hallucination) is dedicated for facial appearance restoration [78, 79, 80, 81, 82]. A common approach is to transfer high-frequency details and structure information from exemplar high-resolution images, by mapping low- and high-resolution training pairs. Existing models
180 require noise-free inputs, assuming stringent part detection and dense correspondence alignment, or may introduce overwhelming artifacts. Such assumptions significantly limit their usability to surveillance faces with uncontrolled noise and the absence of paired high-resolution images.

2.3. Person Re-Identification

185 Existing person Re-ID methods [83, 84, 85, 86, 87] assume that the whole-body visual appearance are stationary [2]. This significantly limits their scalability for long-range identity tracking over space and time, since the clothing and associated objects can change easily. In contrast, the facial appearance is intrinsically much more stable therefore providing reliable representations and
190 evidences for large scale forensic search.

2.4. Surveillance Face Re-Identification

Surveillance face Re-ID remains under-studied in the literature, with very limited dedicated attempts. Dantcheva et al. [88] constructed facial representations from patches of hair, skin and clothes, for frontal-to-profile faces matching

195 in video surveillance systems. Farinella et al. [89] adopted Local Ternary Pat-
terns as representation for Re-ID task. These models, relying on hand-crafted
facial representations and shallow recognition models, have limited generalisa-
tion power to large scale realistic surveillance data. Li et al. [50] explored facial
information in person Re-ID by showing face as a more reliable biometric for
200 long-term tracking with body clothes changes over time. This work was con-
ducted on a very small dataset with ideal front-view person images captured in
constrained scenarios. A more recent work [90] adopted deep model for repre-
sentation learning and clustering for ID recognition, which however is also de-
signed for constrained face images. Generally, the advance of face Re-ID systems
205 is largely limited by lacking of a large, unconstrained, and realistic benchmark.
We in this work introduce a large scale surveillance dataset for face Re-ID, and
conduct an extensive set of experiments to test the performance of the state-
of-the-art face recognition and image super-resolution methods. The empirical
results reveal that these methods are surprisingly limited in face Re-ID. This
210 phenomenon is thought provoking, making the researchers to reevaluate existing
algorithms and motivating them to develop practically effective solutions.

3. Face Re-ID Challenge

3.1. A Native Surveillance Face Dataset

To our best knowledge, there is no large native surveillance face Re-ID chal-
215 lenge in the public domain. To stimulate the research on this problem, we
construct a new large scale benchmark (challenge) by extracting faces of the
uncooperative general public appearing in real-world surveillance videos and
images. We call this challenge ***SurvFace***. Unlike most existing FR challenges
using either high-quality web or simulated surveillance images captured in con-
220 trolled conditions therefore *failing* to evaluate the true surveillance face Re-ID
performance, we explore real-world native surveillance imagery from a combina-
tion of 17 person re-identification benchmarks which were collected in different
surveillance scenarios across diverse sites and multiple countries (Table 2).

Table 2: Person re-identification datasets utilised in constructing the *SurvFace* challenge.

Person Re-Identification Dataset	IDs	Detected IDs	Bodies	Detected Faces	Nation
Shinpuhkan [91]	24	24	22,504	6,883	Japan
WARD [92]	30	11	1,436	390	Italy
RAiD [93]	43	43	6,920	3,724	US
CAVIAR4ReID [94]	50	43	1,221	141	Portugal
SARC3D [95]	50	49	200	107	Italy
ETHZ [96]	148	110	8,580	2,681	Switzerland
3DPeS [97]	192	133	1,012	366	Italy
QMUL-GRID [98]	250	242	1,275	287	UK
iLIDS-VID [85]	300	280	43,800	14,181	UK
SDU-VID [99]	300	300	79,058	67,988	China
PRID 450S [100]	450	34	900	34	Austria
VIPeR [101]	632	456	1,264	532	US
CUHK03 [102]	1,467	1,380	28,192	7,911	China
Market-1501 [103]	1,501	1,429	25,261	9,734	China
Duke4ReID [104]	1,852	1,690	46,261	17,575	US
CUHK-SYSU [105]	8,351	6,694	22,724	12,526	China
LPW [106]	4,584	2,655	590,547	318,447	China
Total	20,224	15,573	881,065	463,507	Multiple

Dataset Statistics. The *SurvFace* challenge contains 463,507 face images of 15,573 unique person IDs with uncontrolled appearance variations in pose, illumination, motion blur, occlusion and background (Fig. 2). Among all, there are 10,638 (68.3%) people each associated with ≥ 2 detected face images. This is the largest native surveillance face benchmark to date (Table 1).

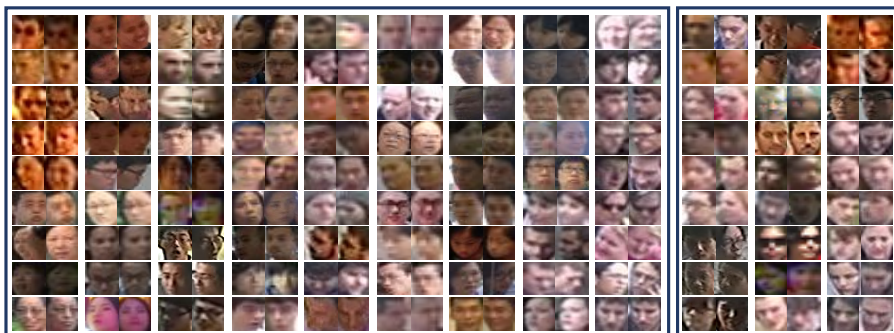


Figure 2: Matched (Left) and unmatched (Right) face image pairs from *SurvFace*.

Faces Collection. We automatically extracted faces with TinyFace detec-

230 tor [107] in re-identification surveillance images. Manually labelling is not scal-
 able due to the huge amount of surveillance video data. Note that not all faces
 in source images can be successfully detected given imperfect detection, poor
 image quality and extreme head poses. The average detection recall is 77.0%
 (15,573 out of 20,224) in ID and 52.6% (463,507 out of 881,065) in image. Table
 235 2 summarises face detection statistics across all person re-identification datasets.

Face Image Cleaning and Annotation. We manually cleaned *SurvFace* data
 by filtering out false detections, with two independent annotators and a subse-
 quent mutual cross-check. All non-surveillance images in CUHK-SYSU dataset
 are thrown away. For face ID annotation, we used the person labels available
 240 in sources assuming no ID overlap across datasets. This is rational since they
 were independently created over different time and surveillance venues, i.e., the
 possibility that a person appears in multiple source datasets is extremely low.

Face Characteristics. In contrast to existing face datasets, *SurvFace* is
 uniquely characterised by low resolution typical in surveillance (Fig. 4) – one
 245 major source making face Re-ID challenging. The bi-modal distribution in res-
 olution sources from the 17 independent person Re-ID datasets we used collec-
 tively, mainly due to that CUHK03 provides relatively higher-resolution images.
 The face spatial resolution ranges from 6/5 to 124/106 pixels in height/width,
 with average 24/20. It exhibits a power-law distribution in frequency ranging
 250 from 1 to 558 (Fig. 3).

Table 3: Statistics of *SurvFace*. Numbers in parentheses: per-identity image number range.

Split	All	Training	Test
IDs	15,573	5,319	10,254
Images	463,507 (1~558)	220,890 (2~558)	242,617 (1~482)

3.2. Evaluation Protocols

Data Partition. We first split the *SurvFace* data into training and test sets.
 We divide the 10,638 IDs each with ≥ 2 face images into two halves: one half

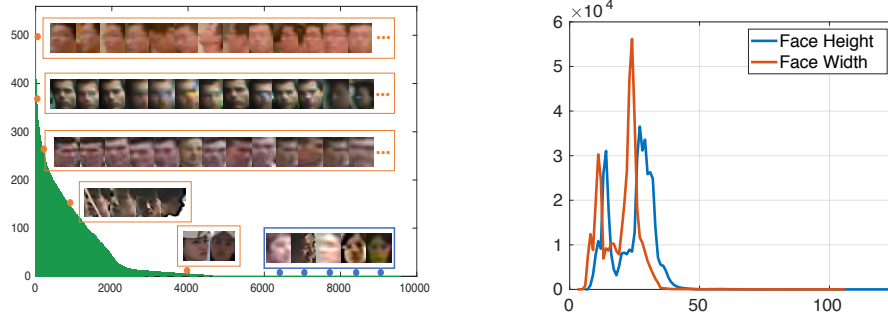


Figure 3: Image frequency over all *SurvFace* IDs. Figure 4: Scale distributions of *SurvFace* images.

(5,319) for training, one half (5,319) plus the remaining 4,935 single-shot IDs
 255 (in total 10,254) for test (Table 3). We benchmark only *one* train/test data split
 since the dataset is sufficiently large to support a statistically stable evaluation.
 All face images of training IDs are used for models training. Additional imagery
 from other sources may be used subject to no facial images of test IDs.

Closed-set. We first set up the closed-set face Re-ID evaluation on *SurvFace*.
 260 For each of the 5,319 multi-shot test IDs, we randomly sample the corresponding
 images into probe or gallery. The gallery set represents imagery involved in an
 operational database, e.g., access control system’s repository. For any unique
 person, we generate a single ID-specific face template from one or multiple
 gallery images [40]. This makes the ranking list concise and more efficient for
 265 post-rank manual validation, e.g., no case that a single ID takes multiple ranks.
 The probe set represents imagery used to query a face Re-ID system.

The Cumulative Matching Characteristic (CMC) [40] measure is selected for
closed-set face Re-ID. CMC reports the fraction of searches returning the mate
 (true match) at rank r or better, with the rank-1 rate as the most common
 summary indicator of an algorithm’s efficacy. It is a non-threshold rank based
 metric. Formally, the CMC at rank r is defined as:

$$\text{CMC}(r) = \sum_{i=1}^r \frac{N_{\text{mate}}(i)}{N} \quad (1)$$

where $N_{\text{mate}}(i)$ denotes the number of probe images with the mate ranked at
 position i , and N the total probe number.

Open-set. In realistic surveillance applications, however, most faces captured
 270 by CCTV cameras are not of any gallery ID therefore should be detected as
 unknown, leading to the *open-set* protocol [108, 109]. It is often referred to the
watch-list identification (forensic search) scenario where only persons of interest
 are enrolled into the gallery, typically each ID with several different images
 such as the FBI’s most wanted list⁵. To enable the *open-set* face Re-ID test,
 275 we construct a watch list identification protocol where only IDs of interest are
 enrolled in the gallery. Specifically, we create the probe and gallery sets as: (1)
 Out of the 5,319 multi-shot test IDs, we randomly select 3,000 and sample half
 face images for each selected ID into the gallery set, i.e. the watch list. (2)
 All the remaining images including single-shot ID imagery are used to form the
 280 probe set. As such, the majority of probe people are *unknown* (not enrolled
 gallery IDs), more accurately reflecting the open space forensic search nature.

For the *open-set* face Re-ID evaluation, we must quantify two error types
 [108]. The first type is *false alarm* – a face image from an unknown person (i.e.
 nonmate search) is incorrectly associated with one or more enrollees’ data. This
 error is quantified by the *False Positive Identification Rate* (FPIR):

$$\text{FPIR}(t) = \frac{N_{\text{nm}}^{\text{m}}}{N_{\text{nm}}} \quad (2)$$

which measures the proportion of nonmate searches N_{nm}^{m} (of no mate IDs in the
 gallery) that produce one or more enrolled candidates at or above a threshold t
 (i.e. false alarm), among a total of N_{nm} nonmate searches attempted.

The second type of error is *miss* – a search of an enrolled target person’s
 data (i.e. mate search) does not return the correct ID. We quantify this by the
False Negative Identification Rate (FNIR):

$$\text{FNIR}(t, r) = \frac{N_{\text{m}}^{\text{nm}}}{N_{\text{m}}} \quad (3)$$

which is the proportion of mate searches N_{m}^{nm} (of IDs in the gallery) with en-
 rolled mate found outside top r ranks or matching similarity score below the

⁵www.fbi.gov/wanted

threshold t , among N_m mate searches. By default, we set $r=20$ ($\text{FNIR}(t, 20)$) assuming small workloads by human reviewers employed to review the candidates returned from identification searches [108]. In practice, a more intuitive measure may be the “hit rate” or *True Positive Identification Rate* (TPIR):

$$\text{TPIR}(t, r) = 1 - \text{FNIR}(t, r) \quad (4)$$

285 which is the complement of FNIR offering a positive statement of how often mated searches are succeeded. $\text{TPIR}(t, 1)$ corresponds to the Detection and Identification Rate (DIR) as defined in [110]. In SurvFace, we adopt the TPIR@FPIR measure as the open-set face Re-ID performance metrics. TPIR-vs-FPIR can similarly generate an ROC curve, the AUC of which stands for an
 290 overall measurement.

Table 4: Benchmark data partition of *SurvFace*.

Scenario	Open-Set	
Partition	Probe	Gallery
IDs	10,254	3,000
Images	182,323	60,294
Metrics	TPIR@FPIR, ROC	

Considerations. Existing FR challenges often adopt the closed-set evaluation protocol [35]. While being able to evaluate FR model in large scale search, it does not fully generalise to face Re-ID. For face Re-ID, human operators are often assigned with a list of target IDs with face images enrolled in gallery.
 295 The task is then to search the faces of target IDs across camera views. This is an open-set scenario. Therefore, we adopt the open-set protocol as the main setting of SurvFace (Table 4). Besides, we still consider closed-set experiments to enable like-for-like comparisons with existing benchmarks.

4. Experimental Evaluations

300 We present the experimental evaluations of face Re-ID, with top FR models on both native surveillance faces (Sec. 4.1) and super-resolved faces (Sec. 4.2).

We choose three representative FR models, CentreFace [10], VggFace [11] and SphereFace [12], for native face Re-ID benchmarking; and three image super-resolution methods, SRCNN [13], VDSR [16] and LapSRN [15], to evaluate the face Re-ID performance on super-resolved surveillance faces. The feature vectors are L_2 normalised before face Re-ID matching. This is equivalent to using cosine similarity.

4.1. Native Surveillance Face Re-ID

We evaluated face Re-ID on the *native* SurvFace images. Besides the low-resolution issue, there are other uncontrolled covariates, e.g. illumination variations, expression, occlusions, background clutter, and compression artifacts. All of these factors cause inference uncertainty to varying degrees (Fig. 2).

Model Training and Test. We adopted three strategies for model training: (1) Only using SurvFace training set (220,890 images from 5,319 IDs). (2) Only using CASIA web data (494,414 images from 10,575 IDs). We will test the effect of using different web source datasets such as MegaFace2 [8] and MS-Celeb-1M [34]. (3) First pre-training a FR model on CASIA, then fine-tuning on SurvFace (default strategy). The trained model is deployed with Euclidean distance. In both training and test, we rescaled facial images by *bicubic* interpolation to the required input model size. Note that such interpolation process does not change the underlying resolution, i.e. the visual information.

Evaluation Settings. We considered both closed-set and open-set scenarios. By default, we adopt the more realistic open-set evaluation, unless stated otherwise. For open-set, we used TPIR (Eqn. (3)) at varying FPIR rates (Eqn. (2)). The true match ranked in top- r ($r=20$ in Eqn. (4)) is considered as success.

Implementation Details. We used the codes released by the original authors for models implementation [10, 11, 12]. Throughout the experiments, we adopted the suggested parameter setting by the authors if available, or carefully tuned the hyper-parameters by grid search. Data augmentation was applied to SurvFace training data, including flipping, Gaussian kernel blurring, colour

shift, brightness and contrast adjustment. We excluded cropping and rotation transformation which bring negative influence due to tight face bounding boxes.

4.1.1. Face Re-ID Evaluation

(I) Benchmark SurvFace. We benchmarked face Re-ID on SurvFace in Table 5. We make four observations: (1) Not all FR models converge when directly training on SurvFace, e.g. VggFace fails. As opposite, all the models are well trained using CASIA data. Whilst CASIA is larger, we conjugate that the scale is not a key obstacle as SurvFace training data should be arguably sufficient for generic deep learning. Instead this may be more due to extreme challenges posed by poor resolution especially when the model requires high-scale inputs like 224×224 by VggFace. This indicates the dramatic differences between native surveillance and web facial images. (2) The poorest results are yielded by the models trained with only CASIA faces. This is expected due to the big domain gap between CASIA and SurvFace (Fig. 5). (3) Most models are notably improved once pre-trained using CASIA faces. This suggests a positive effect of web data based model initialisation. (4) CentreFace is the best performer. This indicates the efficacy of restricting intra-class variation in training for face Re-ID, consistent with web data FR [10].

Table 5: Face Re-ID results on *SurvFace*. Protocol: Open-Set. Metrics: TPIR20@FPIR ($r=20$) and AUC. “-”: No results available due to failure of model convergence.

Train Data	SurvFace (Ours)				CASIA [32]				CASIA + SurvFace						
	TPIR20(%)@FPIR				AUC(%)	TPIR20(%)@FPIR				AUC(%)	TPIR20(%)@FPIR				AUC(%)
Metrics	30%	20%	10%	1%		30%	20%	10%	1%		30%	20%	10%	1%	
CentreFace	26.2	20.0	12.2	2.8	34.6	5.7	4.4	2.3	0.2	7.6	27.3	21.0	13.8	3.1	37.3
VggFace	-	-	-	-	-	6.5	4.8	2.5	0.2	9.6	5.1	2.6	0.8	0.1	14.0
SphereFace	18.8	13.5	7.0	0.7	26.6	5.9	4.2	2.2	1.7	9.0	21.3	15.7	8.3	1.0	28.1

(II) Open-Set vs Closed-Set. We compared open-set and closed-set face Re-ID on SurvFace. All distractors in the gallery are removed for closed-set test. The top-2 models, CentreFace and SphereFace, are evaluated. Table 6 suggests that *closed-set face Re-ID is clearly easier than the open-set counterpart*. For instance, CentreFace achieves 27.3% TPIR20@FPIR30% in open-set vs 61.1%

Rank-20 in closed-set. The gap is even larger at lower false alarm rates. This
 355 means that with the attack of distractors, face Re-ID becomes much harder.

Table 6: Open-Set (TPIR20(%)@FPIR) vs Closed-Set (CMC (%)) on *SurvFace*.

Metrics	TPIR20@FPIR			CMC		
	30%	20%	10%	Rank-1	Rank-10	Rank-20
CentreFace	27.3	21.0	13.8	29.9	53.4	61.1
SphereFace	21.3	15.7	8.3	29.3	50.0	55.4

(III) *SurvFace vs WebFace*. We compared face Re-ID with web face identification in the closed-set test. For example, CentreFace achieves Rank-1 29.9%
 (Table 6) on *SurvFace*, much inferior to the rate of 65.2% on *MegaFace* [10],
 i.e. a 54% (1-29.9/65.2) performance drop. This indicates that face Re-ID is
 360 significantly more challenging, especially so when considering that one million
 distractors are used to additionally complicate the *MegaFace* test.

(IV) *SurvFace Image Quality*. We evaluated the effect of surveillance image
 quality in open-set face Re-ID. To this end, we qualitatively contrasted *SurvFace*
 with UCCS [9] that provides surveillance face images with clearly better quality
 365 in Fig. 5. For a quantitative comparison, we adopted the Frechet Inception
 Distance (FID) [111], a widely used image quality metric in GAN model eval-
 uations. To obtain a face-specific FID measure, instead of a typical ImageNet
 trained Inception network, we used a CentreFace model [10] trained with CA-
 SIA [32] high-quality image data. In this test, we randomly selected 10,000 face
 370 images from *SurvFace* and UCCS respectively; Against 10,000 random CASIA
 images, we then computed and obtained the FID score of 262.33 on *SurvFace*
 and 94.86 on UCCS. It shows that UCCS images have much higher quality
 (lower FID, so closer to high-quality CASIA images) than *SurvFace* images.

Setting. For UCCS, face images from the released 1,090 IDs is randomly split
 375 into 545/545 IDs train/test set, resulting in a 6,948/7,068 image split. For a like-
 for-like comparison, we constructed a *SurvFace(1090ID)* dataset by randomly
 picking 545/545 *SurvFace* train/test IDs. For evaluation, we designed an open-

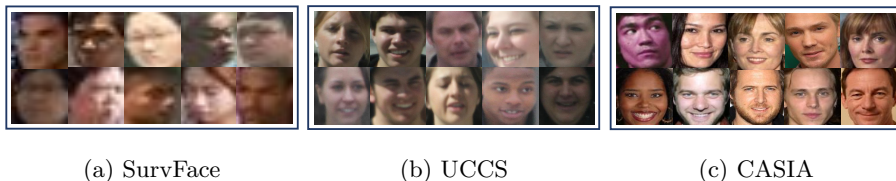


Figure 5: Quality comparison of example faces from (a) SurvFace, (b) UCCS, and (c) CASIA.

set test setting using 100 random IDs for gallery and all 545 IDs for probe.

Results. Table 7 shows that SurvFace poses more challenges than UCCS, with varying degrees of performance drops experienced by FR models. This suggests that image quality is an important factor, and UCCS is less accurate in reflecting the face Re-ID challenges due to *artificially* high image quality.

Table 7: Image quality in face Re-ID: UCCS vs SurvFace(1090ID).

Dataset	Model	TPIR20(%)@FPIR				AUC (%)
		30%	20%	10%	1%	
UCCS	CentreFace	96.1	94.6	90.4	80.7	96.1
	VggFace	71.0	60.3	46.6	15.0	77.0
	SphereFace	74.0	67.5	58.0	26.8	76.5
SurvFace	CentreFace	52.0	46.0	35.0	13.0	60.3
	VggFace	42.0	32.0	21.0	5.0	51.0
	SphereFace	59.9	56.0	49.0	20.0	64.0

(V) Test Scalability. We examined the test scalability by comparing SurvFace(1090ID) (Table 7 bottom) and SurvFace (Table 5), and found significantly higher performances on the smaller 1090ID test set. This suggests that a large benchmark is crucial for true performance evaluation in practical face Re-ID.

(VI) Web Image Source. We tested the effect of web training dataset by comparing three benchmarks, CASIA [32], MS-Celeb-1M [34] and MegaFace2 [8], using CentreFace and SphereFace. Table 8 shows that the selection of web data only leads to neglectable changes in face Re-ID performance. For training, CASIA is tens of times more cost-effective (cheaper) than the other two larger

datasets, so we use it in the main experiments. Moreover, it is more challenging to train a FR model given a vast ID class space such as MegaFace2.

Table 8: Selection of web training data source.

Web Dataset	Model	TPIR20(%)@FPIR				AUC (%)
		30%	20%	10%	1%	
MS-Celeb-1M	CentreFace	28.0	21.9	14.1	3.1	37.4
	SphereFace	20.1	13.6	5.4	0.8	27.1
MegaFace2	CentreFace	27.7	21.9	15.0	3.5	37.6
	SphereFace	20.0	13.0	5.4	0.7	26.4
CASIA	CentreFace	27.3	21.0	13.8	3.1	37.3
	SphereFace	21.3	15.7	8.3	1.0	28.1

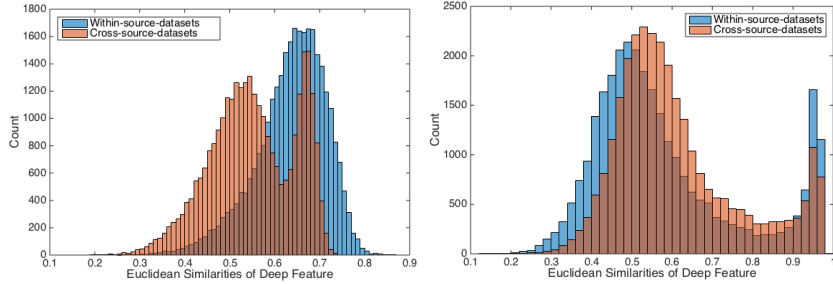
(VII) SurfFace Resolution. We examined the effect of test image resolution.

395 Given the bi-modal distribution of SurfFace images, we divided all test *probe* faces into two groups at the threshold of 20 pixels in width. Table 9 shows that whilst the face resolution matters, the performance on all test images summarises the average of each group rather well. The performance variation across groups relies on both the applied models and other imaging factors, suggesting
400 that the resolution *alone* does not bring a *consistent* performance bias.

Table 9: Effect of SurfFace image resolution.

Width (Pixels)	Model	TPIR20(%)@FPIR				AUC (%)
		30%	20%	10%	1%	
≤ 20	CentreFace	32.9	23.3	15.2	4.0	40.0
	SphereFace	13.9	9.4	4.3	0.6	22.4
> 20	CentreFace	25.0	19.7	13.5	3.4	34.6
	SphereFace	26.2	21.6	14.8	2.7	32.2
All	CentreFace	27.3	21.0	13.8	3.1	37.3
	SphereFace	21.3	15.7	8.3	1.0	28.1

(VIII) Domain Separation. Given that SurfFace is composed of faces cap-



(a) In the *CentreFace* feature space. (b) In the *SphereFace* feature space.

Figure 6: **Euclidean distance** distributions of *Intra-Domain* and *Inter-Domain* false pairs in the feature space established by (a) CentreFace and (b) SphereFace.

tured from multiple data sources (domains), we tested whether face images from one source are overly different from the others, i.e. the domain separation effect. Domain separation may overwhelm subtle facial identity differences, therefore

405 reducing the effective gallery size – larger separation, smaller gallery. To that end, we examined the distance statistics of *intra-domain* and *inter-domain* false pairs. Specifically, we formed 60,000 intra-domain and 60,000 inter-domain probe-gallery false pairs, and profiled their Euclidean distance measured by the CentreFace and SphereFace features, respectively. Fig. 6 shows clear and

410 substantial overlaps between inter-domain and intra-domain although model-dependent. This implies that the domain separation effect is not severe in SurvFace.



Figure 7: Face Re-ID examples by CentreFace on *SurvFace*. True matches are in red box.

(IX) Qualitative Evaluation. We show face Re-ID examples by CentreFace on SurvFace in Fig. 7. The model succeeds in finding the true match among

415 top-20 in the top three tasks, and fails the last.

4.2. Super-Resolution in Surveillance Face Re-ID

Following the face Re-ID evaluation in raw low-resolution surveillance data, we tested *super-resolved* face images. The aim is to examine the effect of image super-resolution (SR) in addressing the low-resolution problem in face Re-ID. We only evaluated the native low-resolution SurvFace benchmark, since UCCS 420 images are of *artificial* high resolution therefore excluded (Fig. 5).

Model Training and Test. We consider two training strategies as follows.

(1) **Independent Training:** We first pre-train FR models on CASIA [32] and then fine-tune on SurvFace, same as in Sec. 4.1. Given no access to high-resolution SurvFace data, we *independently* train image SR models with CASIA 425 data alone, where the low- and high-resolution training image pairs are generated by down-sampling. We deployed the learned SR models to restore SurvFace images before performing face Re-ID by deep features and Euclidean distance.

(2) **Joint Training:** Training SR and FR models *jointly* in a hybrid pipeline to 430 improve their compatibility. Specifically, we unit SR and FR models by connecting the former’s output with the latter’s input so allowing end-to-end training with both. In practice, we first performed joint learning with CASIA and then fine-tuned FR part with SurvFace. But joint training is not always doable due to additional challenges such as over-large model size and more difficulties to 435 converge. In our experiments, we achieved joint training of two hybrid pipelines using two SR (SRCNN [13] and VDSR [16]) with one FR (CentreFace [10]) models. At test time, we deployed the hybrid pipeline on SurvFace images to perform face Re-ID using Euclidean distance.

Evaluation Settings. TPIR (Eqn. (3)) and FPIR (Eqn. (2)) are used as 440 performance metrics, same as Sec. 4.1.

Implementation Details. We performed a $4\times$ upscaling restoration for super-resolution, with models implemented by the public released codes. We followed the parameter setting as suggested, or carefully tuned them during training.

Table 10: Effect of image super-resolution (SR) in face Re-ID on *SurvFace*. Protocol: Open-Set. Jnt/Ind: Joint/Independent training. '-': Fail to train.

Metrics		TPIR20(%)@FPIR				AUC	TPIR20(%)@FPIR				AUC	TPIR20(%)@FPIR				AUC
		30%	20%	10%	1%		30%	20%	10%	1%		30%	20%	10%	1%	
FR SR		CentreFace					VggFace					SphereFace				
	No SR	27.3	21.0	13.8	3.1	37.3	5.1	2.6	0.8	0.1	14.0	21.3	15.7	8.3	1.0	28.1
SRCNN	Ind	25.0	20.0	13.1	3.0	35.0	6.2	3.1	1.0	0.1	15.3	20.0	14.9	6.2	0.6	27.0
	Jnt	25.5	20.5	12.0	2.9	35.0	-	-	-	-	-	-	-	-	-	-
VDSR	Ind	25.5	20.1	12.8	3.0	35.1	5.8	2.9	1.0	0.1	15.0	20.1	14.5	6.1	0.8	27.3
	Jnt	26.7	20.4	12.6	3.1	35.3	-	-	-	-	-	-	-	-	-	-
LapSRN	Ind	25.6	20.0	12.7	3.0	35.1	5.7	2.8	0.9	0.1	15.0	20.2	14.7	6.3	0.7	27.4
	Jnt	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

4.2.1. Face Re-ID Evaluation

445 **(I) Effect of Super-Resolution.** We tested the effect of image super-resolution on *SurvFace*. From Table 10, we have two observations: (1) Surprisingly, SR often brings slightly *negative* effect. The plausible reasons are threefold. The *first* is that conventional SR models usually favor visual fidelity instead of perceptual measurements for recognition. The *second* is that SR models are trained on web data, which has a domain gap against *SurvFace* (Fig. 1). The *third* is the negative effect of artifacts of SR (Fig. 8). An exception case (similar as in Sec. 4.1) is VggFace given the need for higher-resolution inputs therefore somewhat preference to SR. And VggFace has the weakest performance. (2) Joint training of FR and SR is not necessarily superior than independent training. This suggests 455 that it is non-trivial to effectively propagate the FR discrimination capability into SR learning. Therefore, it is worth further in-depth investigation on how to integrate a super-resolution ability into face Re-ID.

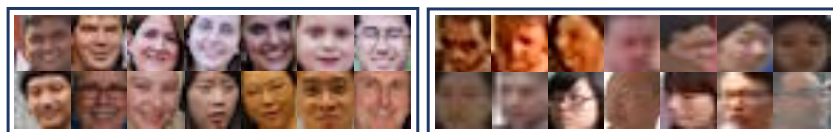
(II) *SurvFace vs WebFace*. We evaluated SR on down-sampled web faces as a comparison to surveillance data.

460 **Setting.** We built a low-resolution web face identification test as *SurvFace* (Table 3) by sampling MegaFace2 [8]. MegaFace2 was selected since it contains non-celebrity people thus ensuring ID non-overlap with the training data CA-SIA. We down-sampled the selected MegaFace2 images to the mean *SurvFace*



Figure 8: Super-resolved images on SurvFace by independently (**left box**) and jointly (**right box**) trained super-resolution models. CentreFace is used in joint training.

size 24×20 (Fig. 9), and built an open-set test setting with 3,000 gallery IDs
 465 (51,949 images) and 10,254 probe IDs (176,990 images) (Table 4). We further
 randomly sampled an ID-disjoint training set with 81,355 images of 5,319 IDs.
 In doing so, we created a like-for-like setting with low-resolution MegaFace2
 against SurvFace. We adopted the most effective joint training strategy.



(a) Simulated low-resolution MegaFace2. (b) Native low-resolution SurvFace.

Figure 9: (a) Simulated *vs* (b) native low-resolution face images.

Results. Table 11 shows that SR brings very marginal gain to low-resolution
 470 face identification, suggesting that contemporary models are still far from satis-
 factory to boost facial discriminability (Fig. 10). In comparison, the model as-
 sisted by VDSR on simulated low-resolution web faces is better than on surveil-
 lance images, similarly reflected in super-resolved images (Fig. 10 vs Fig. 8).
 This indicates that super resolving surveillance faces is more challenging due to
 475 the lack of low- and high-resolution image pairs for model training.

Table 11: Effect of super-resolution on down-sampled *MegaFace2* data. CentreFace is used.

Metrics	TPIR20(%)@FPIR (open-set)				AUC (%)
	30%	20%	10%	1%	
No SR	39.9	28.0	14.0	5.8	46.0
SRCNN	26.6	19.2	10.0	5.0	36.5
VDSR	40.0	28.3	14.1	6.0	47.5

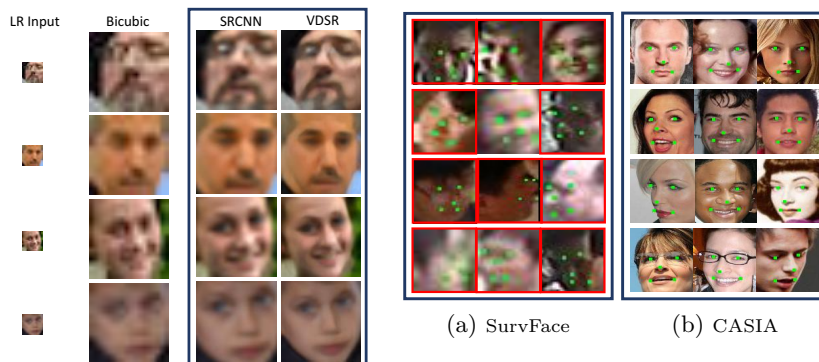


Figure 10: Super-resolved MegaFace2 images. CentreFace is used jointly with the super-resolution models.

Figure 11: Facial landmark detection [112] on (a) SurvFace and (b) CASIA web faces. Red box: failure cases.

5. Discussions and Conclusion

In this study, we presented a large surveillance face re-identification benchmark *SurvFace*, with extensive benchmarking results, in-depth discussions and analysis. This challenge shows that existing models remain unsatisfactory in handling poor quality image based face Re-ID. In concluding remarks, we discuss research directions worthwhile investigating in the future researches.

Transfer Learning. The benchmarking results (Table 10) show that knowledge transferred from auxiliary web faces boosts the face Re-ID performance, while more effective transfer methods are needed. Domain adaptation [65, 113, 114, 115, 116] is important given the surveillance-web domain discrepancy. In particular, style transfer [117, 118, 119, 120] is a straightforward approach, by transforming source images with target domain style so that the labelled source

data can be used for supervised learning. Whilst style transfer is inherently challenging, it promises potential for face Re-ID.

490 **Resolution Restoration.** The low-resolution nature hinders the face Re-ID performance. While SR is one natural solution, our evaluations show that current models remain ineffective. Two main reasons are: (1) No access to native low- and high-resolution surveillance image pairs required for SR training [121]. (2) Difficult to generalise models learned on web data due to domain gap
495 [65]. Although SR models have been adopted for low-resolution faces [18], they rely on hand-crafted representations tested on small simulated data. It remains unclear how effective SR methods are for native face Re-ID.

Face Alignment. Face alignment by landmark detection is an indispensable preprocessing in FR [38, 10, 112]. Despite the great progress [122, 123, 124],
500 aligning face remains a formidable challenge in surveillance images (Fig. 11), suffering from domain shift. To construct a large surveillance face landmark dataset and integrate landmark detection with SR could be interesting topics.

Contextual Constraints. Given incomplete and noisy observation in surveillance face data, it is important to utilise context information as extra constraint.
505 For example, in social events, people often travel in groups. The group structure provides useful social force for model inference [125, 126, 127, 128].

Open-Set Recognition. Face Re-ID is an open-set recognition problem [129, 130]. In reality, most probes are non-target persons. It is hence beneficial that the model learn to construct a decision boundary for the target people [131].
510 Whilst open-set recognition techniques evolve independently, we expect more future attempts at jointly solving the two problems.

Imagery Data Scalability. Compared to existing web FR benchmarks [35, 8, 32], *SurvFace* is smaller in scale. An important future effort is to expand this challenge for more effective model training and larger scale open-set test.

515 **Final Remarks.** This work presents timely a more challenging benchmark *SurvFace* for stimulating further innovative algorithms. This calls for more research efforts for under-studied and crucial face Re-ID.

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